



2021 Challenge Labs FAQ



What makes Challenge Labs different from traditional labs?

Challenge Labs are goal oriented, short-duration, scenario-based, hands-on scored labs. Ideal for cloud technologies, they provide skills development and assessments across multiple platforms and technologies.

They are useful before, during and/or after training, and provide learners with a great way to validate skills. Each Challenge Lab contains a form of verification, so learner have a way to measure their success.

Who is the audience?

- IT Professionals who are looking to keep up to date on ever changing features and functionality in cloud platforms
- IT Professionals who are responsible for supporting multiple technologies
- IT Professional/Developers who needs to assess web services provided by multiple cloud vendors for integration

What different offerings (subscriptions) are available for Challenge Labs?

AVAILABLE SUBSCRIPTIONS	ACCESS PERIOD	APPROX # OF CHALLENGES
All Access Pass	365 Days	750+
Library	180 Days	75-150+
Collection	90 Days	10-65

All Access Pass

- All Challenge Labs - Azure, AWS, Linux, Cybersecurity, Containers and VMware
- New Challenge Labs are added weekly

Library

- Broader number of Challenge Labs related to a single technology or a specific topic
- Sample: Microsoft Azure Library or Cybersecurity Library

Collection

- Refined number of Challenge Labs to support a specific vendor course or exam objectives
- Sample: Microsoft Exam DP-300: Administering Relational Databases on Microsoft Azure Collection

How many times can a learner access a Challenge Lab?

Each Challenge Lab may be accessed three times.

- Note: Once a learner begins a Challenge Lab, they will not be able to pause, save or return to their progress. Learners need to ensure they have set aside enough time to complete the Challenge Lab before starting.
- What happens if a learner gets “stuck” in a Challenge Lab?
- Challenge Labs are designed as self-directed and self-paced activities
- Guided and Advanced Challenge Labs contain hints if learners become lost



2021 Challenge Labs FAQ

How can learners provide feedback on the Challenge Labs?

- Each Challenge Lab contains an evaluation that is available upon completion. Alternatively, learners may also provide direct feedback to challengefeedback@skillable.com

How do the levels of Challenge Labs differ from one another?

TYPE	GUIDED	ADVANCED	EXPERT
Expected Duration	15-30 minutes	30-45 minutes	45-60 minutes
Audience Experience Level	Learners should be familiar with concepts but do have extensive experience and knowledge. Needs to be led through.	Learners should have a good understanding of the topic and be able to work with more complex scenarios.	Learners should have a solid understanding of all topics contained within the challenge and interested in testing themselves to find gaps in their knowledge and skills.
Expected Number of Tasks / Requirements to be performed	2-4	3-6	3-8
Does the challenge contain hints if learner were to become stuck?	Yes. The hints will provide the learner with generalized actions to take.	Yes. The hints will guide the learners on where to find out what to do, but not specifically what to do.	No. At this level learners will test their expertise.
Verification	Self-verification	Scored assessment of activities throughout the challenge.	End of Score at challenge (Pass/Fail).



2021 Challenge Labs FAQ



How can Challenge Labs help grow your business?

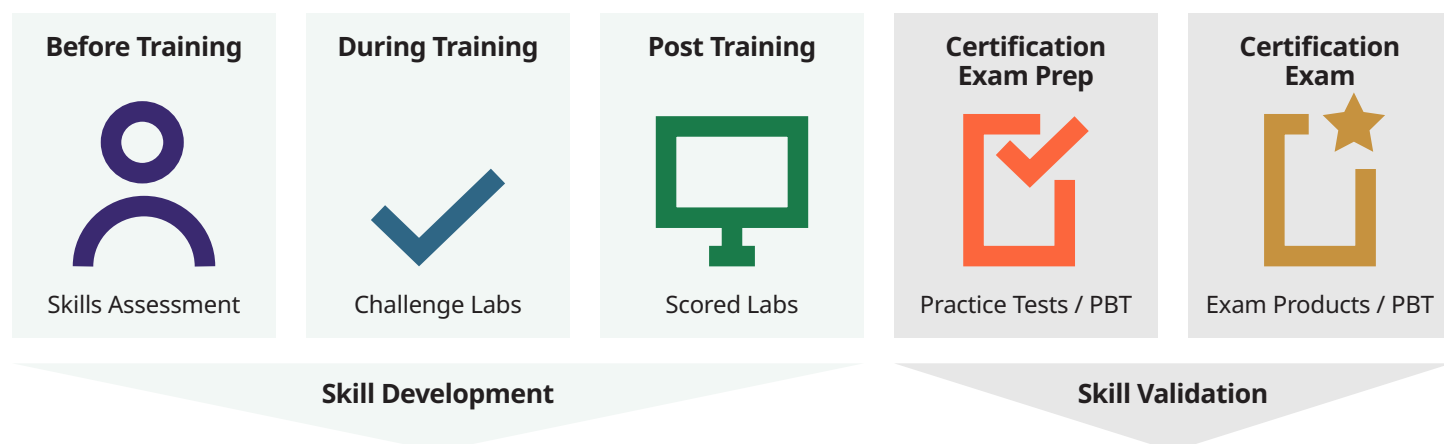
- Differentiate your offerings from your competitors (White Labeling is available)
- Create blended learning by combining challenges with other learning activities
- Challenge Labs create ongoing engagement opportunities

Why are they important to you and your learners?

- Challenge Labs provide the additional hands-on practice learners want and need
- Use them to assess learners before and after training
- They can help prepare learners for the hands-on scenarios in many vendors' performance-based exams

Challenge Labs support the life cycle of skills development

Challenge Centric Learning is Critical to Skills Development and Validation



Goal focused learning is becoming main stream

- Challenge Labs help organizations score and assess a learner's ability to complete a task
- Typically short in duration and assist in knowledge retention

Growing demand for PBT

- Performance-Based Testing (PBT) labs are increasingly being incorporated in IT certification exams and test prep
- Employers are also using PBT labs to better assess and validate a potential candidates/ employees' mastery of concepts